

**BEFORE THE FORUM**  
**FOR REDRESSAL OF CONSUMER GRIEVANCES**  
**IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI**  
**On this the 23<sup>rd</sup> day of February' 2021**  
**C.G. No: 72 /2020-21/ Ananthapur Circle**

Present

Sri. Dr. A. Jagadeesh Chandra Rao  
Sri. R.M.M. Baig  
Sri. Dr. R. Surendra Kumar

Chairperson  
Member (Finance)  
Independent Member

*Between*

M. Ramulamma  
28-1017-1,  
Lakshmi Nagar,  
Dharmavaram,  
Ananthapur Dt.

Complainant

AND

1. Deputy Executive Engineer/O/Dharmavaram  
2. Executive Engineer/O/Ananthapur.

Respondents

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**ORDER**

1. The case of the complainant is that she is having SC No.7141202018742 only but the department linked 3 No's. services 1) 7141101015472 2) 7141202036962 & 3).7141202005807 to her service. Hence the complainant registered a complaint before the forum stating that to remove other 3 services linked to her service. The case was registered as C.G. No. 72/2020-21 Ananthapur Circle dt : 23.12.2020.
2. Respondents No. 1 and 2 filed their written submissions separately stating that the said 3 No's. services Aadhar number linked has been de-linked and also stated that the arrears added to SC No. 7141202018472 was also withdrawn (enclosed complainant satisfaction letter). Hence requested the forum to drop the CGRF complaint and requested to pass orders accordingly.

**DESPATCHED**

**DATE** 23/2

C.G.No.72/2020-21/Anantapur Circle

3. When the complainant was contacted by the secretary of the forum on 03.2.2021 @ 11.41A.M, she expressed her satisfaction and requested to close the case.
4. In as much as the grievance of the complainant is resolved the complaint is disposed off in favour of the complainant.

If aggrieved by this order, the Complainant may represent to the Vidyut Ombudsman, Andhra Pradesh, 3<sup>rd</sup> Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008, within 30 days from the date of receipt of this order.

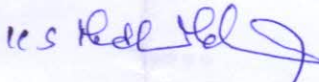
This order is passed on this, the day of 23<sup>rd</sup> February'2021.

Sd/-  
**Member (Finance)**

Sd/-  
**Independent Member**

Sd/-  
**Chairperson**

**Forwarded By Order**

  
**Secretary to the Forum**

To

The Complainant

The Respondents

Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.

Copy to the Nodal Officer (Chief General Manager (O&M)/ Operation)/ CGRF/ APSPDCL/TPT.

Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh , 3<sup>rd</sup> Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008.

Copy Submitted to the Secretary, APERC,11-4-660, 4<sup>th</sup> Floor, Singareni Bhavan, Red Hills, Lakdikapool, Hyderabad- 500 004.